

Accessibility Statement

This statement applies to content published on this website www.swardenparishcouncil.gov.uk.

This website is managed by Southern IT Ltd for and behalf of Swarden Parish Council. It is designed to be used by as many people as possible. The text should be clear and simple to understand. You should be able to:

- zoom in up to 300% without problems
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- use most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

How accessible this website is

We know parts of this website are not fully accessible. For example:

- You can't modify line height or the spacing of the text
- Many older PDF documents not fully accessible to screen reader software
- You can't skip to the main content when using a screen reader

How to request content in an accessible format

If you need information in a different format contact us and tell us and we'll do our best to accommodate your requirements and we will get back to you within 15 days:

- the web address (URL) of the content
- your name and email address
- the format you need, for example, audio CD, BSL or large print, accessible PDF (we are unable to supply braille)

Reporting accessibility problems with this website

If you find any problems that are not listed on this page or you think we're not meeting the accessibility requirements, contact us.

Enforcement procedure

If you contact us with a complaint and you're not happy with our response contact the Equality Advisory and Support Service (EASS).

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint contact the [Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

The Smarden Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

There may be some pages where there are stray end tags, See WCAG 2.1 success criterion 4.1.1. (Parsing)

There may be some pages where the contrast for text against the background is not as strong as it might be.

Non-accessible content

The content that is not accessible is outlined below with details of:

- where it fails the success criteria
- planned dates for when issues will be fixed

Not applicable

Content that's not within the scope of the accessibility regulations

The following content does not need to comply with the accessibility requirement until September 2020, because it was published before September 2018.

PDFs and other documents

Many older PDFs and documents are not accessible in a number of ways including missing text alternatives and missing document structure.

View the accessible document policy of the organisation that published the document to report any problems or request documents in an alternative format.

How we tested this website

This website was and is currently being tested for compliance with the Web Content Accessibility Guidelines V2.1 level A and level AA, and these tests have been carried out internally using a series of online tools including; WAVE Accessibility Extension, Axe - web accessibility test and webaccessibility.com.

We used the Website Accessibility Conformance Evaluation Methodology (WCAG-EM) approach to deciding on a sample of pages to test.

What we're doing to improve accessibility

We plan to identify and fix issues according to the timescales shown for each area above.

This statement was prepared on 1st September 2021